

5 July 2021

Request under The Freedom Of Information (Scotland) Act 2002

Thank you for your Freedom of Information request dated 15 June 2021. Please find the information you requested below, beside your original request:

1) Please advise what technologies (including version) you use for:

	Name of technology	Version used
HR	Oracle Cloud ERP and HCM	CLOUD (HCM)
Payroll	ADP	ADP Freedom 10.30.17.41
L&D	Oracle Cloud ERP and HCM	CLOUD (HCM)
Finance	Oracle Cloud ERP and HCM	CLOUD (FUSION)
Procurement	Oracle Cloud ERP and HCM	CLOUD (FUSION)
Contact Centre	VisitScotland does not have a Contact Centre	

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	Outsourced?	If so, name of organisation outsourced to	Contract end date
HR	NO	N/A	N/A
Payroll	ADP pay on our behalf	ADP	Ongoing
L&D	NO	N/A	N/A
Finance	NO	N/A	N/A
Procurement	NO	N/A	N/A
Contact Centre	N/A	N/A	N/A

We hope this information is helpful to you. If, however, you are not satisfied with our response or the manner in which we have dealt with your application, you may in the first instance contact our Chief Executive, Malcolm Roughead, whose contact details are set out below:

Mr Malcolm Roughead
Chief Executive
VisitScotland
Ocean Point One
94 Ocean Drive
Edinburgh, EH6 6JH
Telephone: 0131 472 2201
Fax: 0131 472 2223
E-mail: malcolm.roughead@visitscotland.com

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording), and be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application.

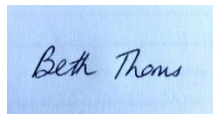
If you are still not satisfied with our handling of your application after we have responded to your request for a review, you have a right to apply to the Scottish Information Commissioner for a decision on whether we have dealt with your request in accordance with the Act.

The Scottish Information Commissioner may be contacted at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews, Fife
KY16 9DS
Telephone: 01334 464610
Fax: 01334 464611
E-mail: enquiries@itspublicknowledge.info

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

Yours sincerely,



Beth Thoms

Government and Parliamentary Affairs Executive
VisitScotland

