

22 September 2023

## **Request under The Freedom Of Information (Scotland) Act 2002**

Thank you for your Freedom of Information request dated 20 September 2023, in which you requested the following information:

All correspondence between members of the public and Visit Scotland over a lack of suitable short-term accommodation. Please provide correspondence from 1 January 2023, onwards.

I have considered your request and can respond as follows:

VisitScotland's IT department ran a full Outlook search for all staff at VisitScotland, for the term "lack of suitable short-term accommodation" in the timeframe specified. This search returned no results.

Staff who handle correspondence on queries of this nature have confirmed they do not hold any correspondence delivered by post during the timeframe specified.

Therefore, VisitScotland does not hold the information that you have requested and is not aware of any other public authority that could respond to your request. Section 17 of the Act states that where public authorities receive requests for information that they do not hold, they must issue a notice advising that they do not hold the requested information.

We hope this information is helpful to you. If, however, you are not satisfied with our response or the manner in which we have dealt with your application, you may in the first instance contact our Chief Executive, Malcolm Roughead, whose contact details are set out below:

Mr Malcolm Roughead  
Chief Executive  
VisitScotland  
Ocean Point One  
94 Ocean Drive  
Edinburgh, EH6 6JH  
Telephone: 0131 472 2201  
Fax: 0131 472 2223  
E-mail: [malcolm.roughead@visitscotland.com](mailto:malcolm.roughead@visitscotland.com)

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording), and be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application.

If you are still not satisfied with our handling of your application after we have responded to your request for a review, you have a right to apply to the Scottish

Information Commissioner for a decision on whether we have dealt with your request in accordance with the Act.

The Scottish Information Commissioner may be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS  
Telephone: 01334 464610  
Fax: 01334 464611  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

Yours sincerely,

VisitScotland