



SCOTTISH ACCOMMODATION OCCUPANCY SURVEY REPORT:

July 2024/2023 Report - Self-Catering

1.0 Introduction July 2024/2023

Welcome to the VisitScotland Scottish Accommodation Occupancy Survey Report covering July 2024 and benchmarking against July 2023. The report reviews Accommodation performance throughout Scotland, highlighting trends across various industry sectors and categories. This report offers a snapshot of accommodation performance based on participating providers. Comments and feedback should be directed to Hugh Sheridan (Email: hugh.sheridan@ccu.ac.uk).

2.0 Executive Summary July 2024

The SOAS Report: July 2024/2023 Self-Catering report showed a decline in the Self-Catering sector in Scotland compared to the same period in 2023. Scottish Serviced Accommodation occupancy rates for July 2024 experienced a **3.73** percentage point decrease when comparing percentage unit occupancy rates with July 2023.

Based on the latest Inflation Figures from the Office of National Statistics, UK CPI (inflation) in the 12 months to July 2024 is 2.2%. The inflation rate for July 2024 for recreational and cultural services, specifically Museums, libraries and zoological gardens (as a proxy for the attraction sector) is 3.7%. Inflation rates for restaurants and cafes were 4.9% for the same period.

Data from the Scottish Retail Consortium showed that total sales in Scotland decreased by -1.2% in July, however, compared to the 4.6% increase in July 2023 this was disappointing growth in total sales. Total food sales decreased by -0.3% compared to the monthly performance of July 2023, when they had increased by 9.1%.

Domestic consumer sentiment provided by the GB National Tourist Boards for July 2024 found that 19% of respondents said they had "...been hit hard - no option but to cut back on spending" (a 2% decrease on the June 2024 survey). The survey recorded 47% of respondents (a 3% increase on the June 2024 Survey) saying they were "...cautious - things are ok but I feel I have to be very careful".

Despite consumer concern about the state of the economy, 51% of UK adults intended to take a domestic overnight trip in the third quarter of 2024 and 77% in the following 12 months. These figures show an increase in those planning an overnight trip compared with the previous 12 months (75%). However, the three key barriers to taking an overnight UK trip in the next six months are the rising cost of living, UK weather, and personal finances. The figures as mentioned earlier have been consistent across the last six waves of the GB National Tourist Survey (VisitBritain 2024), this continues to show the importance attached to holiday expenditure even in a challenging economic environment.

The recovery in international inbound visitation grew in July 2024; with the Eurocontrol (European Air Traffic Agency) indicating that UK air connectivity saw a 2% increase when compared to the same period in 2023, however, UK air connectivity saw a 6% decrease in year-to-date flights compared to 2019.

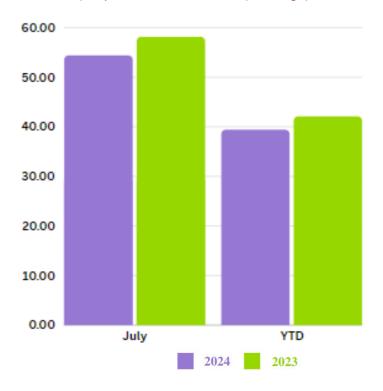




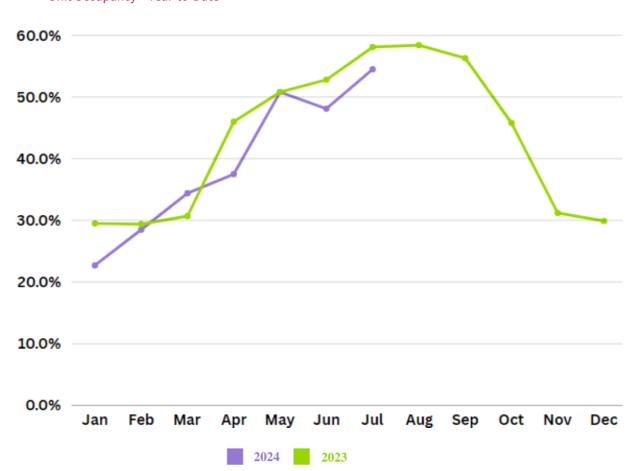
3.1 Performance by Self-Catering Category

Unit Occupancy - July 2024/2023

In the Self-Catering sector, the unit occupancy rate for July 2024 was **54.47**% when compared to data from the previous year of **58.20**% occupancy rate; this shows an overall percentage point decrease of **3.73**.



Unit Occupancy - Year-to-Date







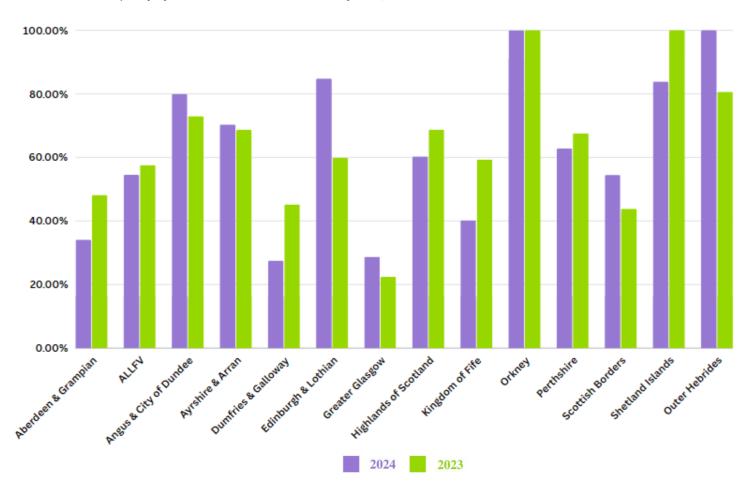
Unit occupancy rates (Sample Size >4) in the Edinburgh & Lothian Region were the highest in July 2024. Lodge/chalets, Remote Rural areas, Island properties and those charging a weekly tariff of £800 or more experienced the highest percentage unit occupancy rates during July 2024.

Unit Occupancy - July 2024/2023

Unit Occupancy	July 24	July 23	24/23 Diff ¹	Change ²	YTD 24	YTD 23	24/23 Diff	Change
Self-Catering	54.47%	58.20%	-3.73	96	39.46%	42.16%	-2.70	97

Unit Occupancy by Former VisitScotland Area

Unit Occupancy by Former VisitScotland Area - July 2024/2023



¹ 24/23 Diff throughout this report is expressed by % Point Change

² Change is Expressed by % Index Value; e.g. if the value has a Change increase of 15%, the index is 115; if it has fallen 5%, the index is 95. No change is expressed by 100 Index value.





Unit Occupancy by Former VisitScotland Area – July 2024/2023

Area	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
Aberdeen & Grampian	34.12%	48.19%	-14.07	86	23.83%	35.77%	-11.94	88
ALLFV	54.54%	57.59%	-3.05	97	43.81%	45.41%	-1.60	98
Angus & City of Dundee	79.97%	72.98%	6.99	107	55.58%	56.29%	-0.71	99
Ayrshire & Arran	70.29%	68.75%	1.54	102	61.03%	63.11%	-2.08	98
Dumfries & Galloway	27.54%	45.22%	-17.68	82	22.77%	26.55%	-3.78	96
Edinburgh & Lothian	84.77%	59.92%	24.85	125	42.78%	38.44%	4.34	104
Greater Glasgow	28.74%	22.43%	6.31	106	18.17%	28.39%	-10.22	90
Highlands of Scotland	60.25%	68.75%	-8.50	92	45.00%	45.96%	-0.96	99
Kingdom of Fife	40.23%	59.35%	-19.12	81	30.02%	36.95%	-6.93	93
Orkney	*	100.00%	0.00	100	62.11%	74.33%	-12.22	88
Perthshire	62.87%	67.53%	-4.66	95	43.62%	44.91%	-1.29	99
Scottish Borders	54.49%	43.78%	10.71	111	29.23%	33.93%	-4.70	95
Shetland Islands	*	*	*	*	*	*	*	*
Outer Hebrides	*	80.64%	19.36	119	61.86%	44.17%	17.69	118
- Sample Size = Nil *Sample Size (between 1 and 4) too small to be included								

Unit Occupancy by Location (Accessibility & Density) – July 2024/2023

Location accessibility/density	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
Large Urban Areas	34.59%	29.42%	5.17	105	20.06%	16.56%	3.50	104
Other Urban Areas	56.49%	57.45%	-0.96	99	39.35%	43.00%	-3.65	96
Accessible Small Towns	51.29%	45.56%	5.73	106	33.23%	27.33%	5.90	106
Remote Small Towns	44.82%	52.87%	-8.05	92	30.19%	36.63%	-6.44	94
Accessible Rural	53.94%	65.68%	-11.74	88	43.35%	50.33%	-6.98	93
Remote Rural	56.90%	57.82%	-0.92	99	40.75%	42.26%	-1.51	98
- Sample Size = Nil	- Sample Size = Nil *Sample Size (between 1 and 4) too small to be included							

Unit Occupancy by Location (Geographic) – July 2024/2023

Location (Geographic)	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
Coastal	42.98%	55.26%	-12.28	88	29.61%	33.88%	-4.27	96
Inland	55.93%	54.77%	1.16	101	41.24%	42.65%	-1.41	99
Island	85.22%	88.03%	-2.81	97	63.35%	64.79%	-1.44	99
- Sample Size = Nil	*Sam	ple Size (betwe	en 1 and 4) to	oo small to be i	ncluded			





Unit Occupancy by Property Type – July 2024/2023

Property Type	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
Bungalow	66.06%	59.90%	6.16	106	48.33%	48.04%	0.29	100
Cottage	48.33%	49.84%	-1.51	98	33.69%	36.15%	-2.46	98
Flat	37.49%	39.67%	-2.18	98	22.40%	21.86%	0.54	101
Glamping	40.10%	26.30%	13.80	114	25.44%	22.00%	3.44	103
House	57.88%	54.61%	3.27	103	35.21%	37.93%	-2.72	97
Lodge or Chalet	71.84%	80.06%	-8.22	92	59.19%	62.65%	-3.46	97
Other Property	18.04%	23.18%	-5.14	95	11.52%	25.43%	-13.91	86
Static Caravan	12.93%	62.89%	-49.96	50	9.48%	32.94%	-23.46	77
- Sample Size = Nil *Sample Size (between 1 and 4) too small to be included								

Unit Occupancy by Tariff – July 2024/2023

Weekly Tariff	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
Unknown	64.12%	4.47%	59.65	160	24.46%	9.73%	14.73	115
Under £299	53.03%	31.73%	21.30	121	20.20%	30.69%	-10.49	90
£300 - £499	37.09%	26.01%	11.08	111	24.89%	26.92%	-2.03	98
£500 - £799	49.28%	50.27%	-0.99	99	32.03%	36.24%	-4.21	96
£800 or more	60.81%	70.32%	-9.51	90	49.40%	52.38%	-2.98	97
- Sample Size = Nil *Sample Size (between 1 and 4) too small to be included								

Unit Occupancy by Location Type – July 2024/2023

Location Type	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
City - Large Town	28.65%	16.73%	11.92	112	20.72%	12.73%	7.99	108
Countryside Village	57.30%	55.68%	1.62	102	39.45%	39.54%	-0.09	100
Seaside - Coastal	53.97%	67.05%	-13.08	87	42.92%	50.98%	-8.06	92
Small Town	41.91%	38.66%	3.25	103	24.92%	25.93%	-1.01	99
- Sample Size = Ni	re = Nil *Sample Size (between 1 and 4) too small to be included							

Unit Occupancy by Grading - July 2024/2023

Grading	July 24	July 23	24/23 Diff	Change	YTD 24	YTD 23	24/23 Diff	Change
1 Star	*	*	*	*	0.00%	0.00%	0.00	100
2 Stars	29.91%	31.79%	-1.88	98	17.58%	30.16%	-12.58	87
3 Stars	69.02%	64.71%	4.31	104	48.09%	43.85%	4.24	104
4 Stars	69.29%	63.39%	5.90	106	44.30%	46.82%	-2.52	97
5 Stars	73.39%	82.24%	-8.85	91	55.15%	46.61%	8.54	109
Unclassified	38.04%	50.70%	-12.66	87	33.32%	39.55%	-6.23	94
- Sample Size = Nil *Sample Size (between 1 and 4) too small to be included								